

Docket - Please file in WS-



0000011398

ORIGINAL
ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

4700

Investigator: Carmen Madrid **Phone:** (602) 542-0848 **Fax:** (602) 542-2129

Priority: Respond Within Five Days

Opinion **No.** 2003 - 30889 **Date:** 12/2/2003

Complaint Description: 08A Rate Case Items - Opposed/In Favor

Complaint By: **First:** Joseph F. **Last:** Pechous

Account Name: Joseph F. Pechous **Home** (623) 556-9392
Street: 16159 W. Vista North Drive **Work:** (000) 000-0000
City: Sun City West **CBR:** jfpechous@cox.net
State: AZ **Zip:** 85375 **is:** E-Mail

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Karl Wilkins **Contact Phone:** (623) 815-3107

Nature of Complaint:

Dear Sir:

My Name is, Joseph F. Pechous, 16159 W. Vista North Drive, Sun City West, AZ. 85375 Phone # (623) 556-9392, Email jfpechous@cox.net

Subject is the proposed water rate increases.

I read that our water & sewer rates will go up an avg. of \$14.20 per month over two years. We are greatly concerned about that increase because, we are very frugal and are careful about our water usage and do not waste water and yet our water bill averages approx. \$ 25.00 per month. If our bill goes up \$ 14.20 per month that would amount to a 40 to a 50 percent increase.

Strange that while run by Citizens water Co. there was never a threat of such an increase, and the minute Az/American took over, now they need such an increase of revenue.

I hope the commissioners will look carefully into the requested increases and be sure they are warranted.

Thank you for your attention to this e-mail

Sincerely Yours Joseph F. Pechous

Utilities' Response:

Investigator's Comments and Disposition:

December 2, 2003

Arizona Corporation Commission

DOCKETED

DEC - 3 2003

DOCKETED BY

[Signature]

Dear Mr. Pechous,

My name is Carmen Madrid, I am a Public Utilities Consumer Analyst for the Utilities Division. I am responding to your e-mail. Your opinion will be documented and filed into the Arizona-American Water Company rate

ARIZONA CORPORATION COMMISSION
DOCUMENT CONTROL

2003 DEC - 3 A 9:23

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ARIZONA CORPORATION COMMISSION

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increase docket for everyone to review. Hearings for this rate increase is scheduled to begin on Thursday, December 4, 2003 at 10:00 a.m. or as soon thereafter, at the Arizona Corporation Commission, Hearing Room located at 1200 W. Washington in Phoenix, Arizona.

Sincerely,
Carmen Madrid
Arizona Corporation Commission
Utilities Division
(602) 542-0848

Date Completed: 12/2/2003

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